

Independent Advice Project

The Independent Advice Project provides Islington Council residents with free access to independent, expert advice on a range of housing, welfare and legal problems. The advice is provided by Islington Law Centre, independent of Islington Council and Partners for Improvement in Islington. All advice given is impartial and confidential.

What kind of advice is available?

Legal and housing advice on issues such as:

- Disrepair problems in your home
- Tenancy related problems
- Possession proceedings
- Homelessness
- Transfer and bidding issues

Welfare rights advice on issues such as:

- Rent arrears
- Housing Benefit and Council Tax Benefit
- Welfare benefit entitlements, including pension credits and disability living allowance
- How to maximise your income

Who can use the service?

Tenants and leaseholders of Islington Council can use the service regardless of whether their home is managed by the Council or Partners for Improvement in Islington. Former tenants who owe money to Islington Council or Partners for Improvement in Islington can also access the service.

Information about appointments

Appointments take place between 1pm and 4pm on Monday and Tuesday at Highbury House Area Office, Wednesday at Holland Walk Area Office and Thursday at Old Street Area Office.

What you will need to bring

Please do not forget to bring with you any letters or other information about your problem that might assist the advisor.

How can I make an appointment?

Appointments must be booked through an Area Housing Office. Please let us know if you need an interpreter or signer to be present during your appointment or if you need any other assistance.

Upper Street Area Housing Office

222 Upper Street
London N1 1XR
Tel: 020 7527 5300
Email: highbury.house@islington.gov.uk
Minicom: 020 7527 6830

Holland Walk Area Housing Office

85-88 Holland Walk
London N19 3XS
Tel: 020 7527 7480
Email: holland.walk@islington.gov.uk
Minicom: 020 7527 7405

St John Street Area Housing Office

245 St John St
London EC1V 4NB
Tel: 020 7527 6250
Email: StJohn.Housing@islington.gov.uk
Minicom: 020 7527 6202

